Things You Need to Know about Living in Lincoln Apartments

Welcome to Lincoln apartments. As a grad student, you will enjoy living here as you will be within walking distance to your classes or to downtown Amherst. You will have a better opportunity to meet other graduate students who live next to you or a building away from you. We wish you an enjoyable stay at Lincoln Apartments. Please see below a few things that you need to know about living in Lincoln Apartments:

Lincoln staff:
Betty Kodoso is a live-in Assistant Residence Director (ARD) for Lincoln Apartments pursuing her graduate studies. Her office is in Lincoln Apartments, room 914. She can be reached at 545-1778 or via email bkodoso@sacl.umass.edu.
Abed Jaradat is the Apartment Complex Coordinator (ACC) for North and Lincoln Apartments. He supervises the ARD and oversees the day to day functions of Lincoln Apartments. His office is in North Apartments, building D, room 121. He can be reached at 545-7111 or afjarada@umass.edu.

Roommates and Neighbors:
We live in an academic, caring and just community. Talk things out with your roommate or with your neighbors so that you can learn about and respect each other’s needs. Most conflicts in Lincoln are between roommates over cleaning, food, guests, and noise. Sign a roommate/community agreement on what are the issues that might come your way so that you can avoid them. Being proactive helps you negotiate things with others and save you some unexpected problems.

Guests:
Please make sure that your guests respect the buildings, your roommates, and your neighbors. Lincoln is a good place to live in; closer to campus, quieter, and safer place than many other areas. Please keep it this way.

Security and Safety:
Your safety and security is very important. Please make sure that you lock your room/apartment door, your car door, know your surroundings, drive safely, wear your bike helmet, don’t leave any untended food on the stove or in the oven. Please forward your safety and security concerns and questions to UMass Police Department at 413-545-2121. If there is an emergency please dial 911 or call UMass Police department at 413-545-2121 for consultations or to report a problem.

Noise:
Sound really travels in these buildings and in the walls between apartments. People outside can hear what comes out of the windows. Please cooperate and communicate with your roommates and neighbors about noise. People don’t always know when they are being loud. Check your levels of music, TV, Video games early in the semester to learn the limits and keep your sounds inside your apartment as much as possible.

Policies:
You’ll have more privacy and more responsibility in Lincoln than most people on campus. Please treat everyone with respect and follow the policies. The Lincoln staff respect you and your privacy, but we will uphold community standards and enforce the policies. It is your responsibility to understand all the rules and regulations that apply to residence halls. You can find them at https://www.umass.edu/living/learning/standards

Smoking:
Smoking is not permitted anywhere on campus including Lincoln Apartments.
Recycling:
Trash room is located in the shed outside building 3. Please empty your trash often and recycle items that are not trash. Please get any food out of your recyclables and rinse them, flatten corrugated cardboard before putting them in the toters.

Candles:
These are fire hazards and not allowed in your apartment or your room.

Parking:
If you have a car and you need a parking permit, you need to contact the Student Service Desk in Prince hall.

Toilets:
Please do not flush anything that doesn’t belong there, such as paper towels and feminine products.
The pipes can clog and cause sewage back-ups.

Maintenance issues:
We have a very committed crew from Facility and Operations that keep Lincoln in a very good shape. They will come and fix any problem that you may have in your apartment or room.
If you have maintenance problems in your apartment, you need to submit an on-line I-Service Requests at the Residential Life website www.housing.umass.edu. That gives Facilities and Operations permission to enter your apartment/room and fix the problem.

Service Desk:
The Student Service Desk is located in Prince Hall. The Service Desk opens between 8:30AM-11:00PM on weekdays and 12:00PM-11:00PM weekends. 545-7596

Emergency Line:
Outside the Service Desk hours you can call the emergency line 545-0812 for emergency problems only like lock outs, broken door lock, flood, clocked shower drain or toilet.

Locked out of Your Apartment:
Call the Student Service Desk during office hours. Call the emergency line when the office is closed. The emergency line is 413-545-0812.

Care for Your Room and Apartment:
Take care of your room and apartment. Report any maintenance issues by filling the I-Request form to have them taken care of. You can find it at http://servicerequest.sacl.umass.edu/home.html

Packages:
You will get an email when a postal package comes in. You need to go to Prince RSD to pick up your package.

Mail:
You receive your mail in room 913.
Your mailing address goes in this order: Apartment, street address, apartment number. If you live in apartment 1320 for example, this will be your address;

Your name,
Lincoln Apartments,
345 Lincoln Avenue, APT # 1320,
Amherst, MA 01003

Good luck and have a nice stay at Lincoln Apartments,