



UMass Amherst
FINE ARTS CENTER
 www.fineartscenter.com

Lobby Views

Welcome to the holiday season! The fall has been so full of events and changes that we can hardly believe snow is about to fly. In September, we tested out some of our new training methods on all of you, and as we move into 2009 we'd like to get your feedback about everything from training to interacting with our office. As always, we welcome your emails, letters and phone calls, but we've also set up a blog where you can give us your thoughts anonymously. We will let you know when there is a new post and look forward to reading your comments. A link to the blog is in the Contact Us section below on the right. Thanks for your help!

November/
 December
 2008



USHER REMINDERS

- For paid Staff: you get paid at the beginning of the call time if you arrive after the call time, please mark down on the sheet the time you arrive. Only if you arrive early and the house manager gives you work to do, may you sign in early.
- Please remember that if you are signed up for a call that you can no longer work, it is your responsibility to find a replacement usher and then notify us so we can make the appropriate changes in the database. (Alternates are listed on the call on the website).
- Please let us know by December 1st if you will not be returning to work in the Spring or if you are planning on going abroad!
- When you are ushering in the Concert Hall, please remember to bring an ample number of programs to your section. Most sections will need AT LEAST a half a box of programs.

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Link to blog:

[http://
 blogs.umass.edu/
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FUN FACT

“A recent Business Week article “It pays to be Friendly” reports that there are other factors besides standardized tests that can predict future earnings. The study reported that after tracking 11,000 students from 10th grade to 10 years after graduation, the highest predictor of future earnings was high social skills. People with high social skills earned on average, \$3,200 more than their peers with poorer social skills. So it pays to be more socially adept and students were helped by joining in activities. “People with social skills will be much better equipped to navigate...”

