



LOBBY VIEWS

UMass Amherst
FINE ARTS CENTER
www.fineartscenter.com

Fall 2009



Welcome Back!

We are all happy to see you back on campus and wish you the best of luck for the upcoming semester! We would also like to give a very special welcome to our new ushers, and new office assistant Melanie!

Also, congratulations and warm welcome to the new audience services manager Nicole Young! Please stop by and introduce yourself whenever you get a chance!

Usher Reminders

- ◆ November/December events will be posted by October 1st! Calls are on a first come-first served basis so remember to sign up for the shows you want early.
- ◆ Please remember to whisper in the lobby to patrons and each other.
- ◆ When helping patrons find their seats, please remember to keep flashlights pointed downward, so it does not bother other audience members.
- ◆ We are trying to create a picture reference for our House Managing staff to communicate better with our student ushers. Please come in to the office and sign the photo waiver if you have yet to do so!

Training requirement confusion?

Please remember that there is one USHER training required, EMERGENCY training should be renewed annually, and FIRE EXTINGUISHER needs to be done within your first year of working.

Upcoming Large Events in the Concert Hall!

- Sao Paulo Orchestra 10/18 at 7:00 PM
An internationally recognized Brazilian based Orchestra symphony.
- Stomp 10/26-10/28 at 8:00 PM
Explosive and unique combination of dance, music, and theater.
- Bill T Jones Dance Company 11/5 at 7:30
Award winning dance group brings another stunning production to UMass
- Cirque Mechanics 11/10 at 7:30
Veteran Circus acrobats, dancers, contortionists, and clowns dream up an extraordinary factory.

Need a shift covered?

FOH Operations recently formed a google-group for all student ushers to use. This is intended to help with group emails functions and other forms of communication if employee needs assistance in getting a shift covered.

Please add: **facaudience-services@gmail.com** to your address book and expect an invitation to the group soon!

4 Curry Hicks Office Hours

Monday - Friday
9:00 AM–5:00 PM

Closed
Saturday - Sunday

Nicole Young
Kasey Carley,
Myagi Jacobs,
Melanie West

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