College of Education – Contact List
Main Number 5-0234

Academic

General Questions
Beacon
Courses, University & CPE
  Scheduling, registering, evaluations, practica, independent study, descriptions, grade changes
Educator Information Office
Educator Licensure Office
Graduate Fellowship applications
Graduate School policies, guidelines, forms
Graduate student files
Graduate eligibility forms
Scholarship applications
Educational Tech Services – VCRs, TVs, Projectors
UmassTk-20
Web site

Denise Schwartz (5-1551) dms@educ.umass.edu
Robert Heath (5-0236) rheath@umass.edu
5-2002 (voicemail) eio@educ.umass.edu
5-2701
Deborah Becerra (5-4345) dbec@umass.edu
Kristin Tyler (5-6984) ktyler@educ.umass.edu
Kristin Tyler (5-6984) ktyler@educ.umass.edu
Kristin Tyler (5-6984) ktyler@educ.umass.edu
Deborah Becerra (5-4345) dbec@umass.edu
John Colbert jcolbert@educ.umass.edu
5-7008 (voicemail) TK20@educ.umass.edu
Denise Schwartz (5-1551) dms@educ.umass.edu

Administrative

Department Administrative Assistants
EPRA
SD
TECS
Air conditioning/heat/installation/repairs
Building repairs & maintenance, custodial service
Computers, printers, copiers – repairs
Equipment and Office Supplies
Furniture/Equipment removal
Grants & Contracts
Keys
Press Releases, News
Room requests/scheduling individual rooms
Space Requests (offices, project rooms, etc.)

Telephone – installation, voicemail, long distance code
Travel reimbursement
Vehicle reservation

Judy Pierce (5-3610) judithpierce@educ.umass.edu
Judy Pierce (5-3610) judithpierce@educ.umass.edu
Malis Loeung (5-0246) malis@educ.umass.edu
Jennifer Masztal (5-0956) imasztal@educ.umass.edu
Department Administrative Assistants
Department Administrative Assistants
Department Administrative Assistants
Department Administrative Assistants
Michael Hanna (5-8356) mhanna@umass.edu
Jennifer Masztal (5-0956) imasztal@educ.umass.edu
Denise Schwartz (5-1551) dms@educ.umass.edu
Send email to: educ-roomrequest@educ.umass.edu
See College Space Allocation Policy and request form: www.umass.edu/education/faculty-staff/faculty-resources
Sandi Harris Graves (5-0056) sandi@educ.umass.edu
Department Administrative Assistants
Furcolo Business Office (5-0956), Hills (5-2231)

Personnel

Faculty & Staff
Appointments/Changes & Additional Comps.
General personnel Information
Policies and Procedures
Position descriptions and advertisements
Searches
Time reporting for faculty, staff, students
Graduate Assistantships & Student Appointments

Karlee Drumgoole (5-0091) kmd@educ.umass.edu
Cindy Hamel (5-2705) chamel@educ.umass.edu
Cindy Hamel (5-2705) chamel@educ.umass.edu
Cindy Hamel (5-2705) chamel@educ.umass.edu
Cindy Hamel (5-2705) chamel@educ.umass.edu
Michael Hanna (5-8356) mhanna@umass.edu
Sandi Harris Graves (5-0056) sandi@educ.umass.edu
Technology Support

Faculty and staff technology support is provided by the Business Office.

How to contact

- For support contact your Department Administrative Assistant:
  Judy Pierce – EPRA/SD (5-3610) judithpierce@umass.edu
  Malis Loeung – TECS (5-0246) malis@educ.umass.edu
  Or email: educbusiness@educ.umass.edu, or visit the Business Office.

- The Business Office will forward requests for service to an on-call student technician to evaluate and assist. Most calls are handled on a first-in basis unless a significant issue develops requiring immediate attention.

- If a problem cannot be corrected by College of Education technicians, the Business Office will forward the request for service to the Umass Information Technology (formerly OIT). During nights and weekends you can contact them directly at 413-545-9400 or official-helpdesk@admin.umass.edu

Examples of Support

- Set-up new computer equipment (Tagging, imaging, and physical set-up.)
- Trouble-shoot computer/printers when not functioning correctly. (Range from simple fixes such as a loose wire/cable to additional memory.)
- Assistance with downloading/installing/upgrading software.
- Establish new user IDs.
- Assist faculty and staff when encountering problems with log-ins/passwords/network access issues.
- Moving computer equipment.
- Assist with lab computer and/or projects problems with Ed Tech Service representative
- is unavailable.
College of Education Center, Projects and Services

Centers

Center for Educational Assessment (CEA) 545-0262 or 545-0564
Ronald Hambleton, Executive Director
Stephen Sireci, Director
April Zenisky, Director of Computer-based Testing (Hills)

Center for Education Policy (CEP) 545-0156
Sharon Rallis, Director (Hills)

Center for International Education (CIE) 545-0465
David Evans, Director (Hills)

Ronald H. Fredrickson Center for School Counseling Outcome Research & Evaluation (CSCORE) 545-3619
John Carey, Director (Hills)
Catherine Dimmitt, Associate Director (Hills)

Center for Youth Engagement (CYE) 545-1527
Michael Krezmien, Director (Hills)

Projects and Services

Access to Critical Content and English Language Acquisition (ACCELA) 545-7044
Barbara Hruska (Furcolo)

Community College Leadership Academy (CCLA) 545-1083
Benita Barnes (Hills)

Equity & Excellence in Education Journal 545-1186
Jason Irizarry, Editor (Furcolo)

Global Horizons 545-41476
Jacqueline Mosselson (Hills)

Tutoring Enrichment Assistance Models for Schools (TEAMS) 545-0945
Robert Maloy (Furcolo)
# Academic Calendar – Spring/Summer 2016

## Spring 2016

<table>
<thead>
<tr>
<th>Event</th>
<th>Day</th>
<th>Month</th>
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<tbody>
<tr>
<td>First day of classes</td>
<td>Tuesday</td>
<td>January 19</td>
</tr>
<tr>
<td>Add/Drop deadline – last day for Add/Drop</td>
<td>Monday</td>
<td>February 1</td>
</tr>
<tr>
<td>Holiday – President’s Day</td>
<td>Monday</td>
<td>February 15</td>
</tr>
<tr>
<td>Monday class schedule will be followed</td>
<td>Tuesday</td>
<td>February 16</td>
</tr>
<tr>
<td>Last day to Drop with “DR” – Graduate</td>
<td>Monday</td>
<td>February 29</td>
</tr>
<tr>
<td>Mid-semester Date (Last day to drop with “W”)</td>
<td>Thursday</td>
<td>March 3</td>
</tr>
<tr>
<td>Spring Recess begins after last class</td>
<td>Saturday</td>
<td>March 12</td>
</tr>
<tr>
<td>Classes resume</td>
<td>Monday</td>
<td>March 21</td>
</tr>
<tr>
<td>Registration begins for Fall 2016</td>
<td>Monday</td>
<td>April 4</td>
</tr>
<tr>
<td>Holiday – Patriot’s Day</td>
<td>Monday</td>
<td>April 18</td>
</tr>
<tr>
<td>Monday class schedule will be followed</td>
<td>Wednesday</td>
<td>April 20</td>
</tr>
<tr>
<td>Last day of classes</td>
<td>Wednesday</td>
<td>April 27</td>
</tr>
<tr>
<td>Reading Day</td>
<td>Thursday</td>
<td>April 28</td>
</tr>
<tr>
<td>Final examinations begin</td>
<td>Friday</td>
<td>April 29</td>
</tr>
<tr>
<td>Second Reading Day</td>
<td>Sunday</td>
<td>May 1</td>
</tr>
<tr>
<td>Final examinations resume</td>
<td>Monday</td>
<td>May 2</td>
</tr>
<tr>
<td>Last day of final examinations, semester ends</td>
<td>Thursday</td>
<td>May 5</td>
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<tr>
<td>Graduate and Undergraduate Commencements</td>
<td>Friday</td>
<td>May 6</td>
</tr>
<tr>
<td>Stockbridge Commencement</td>
<td>Saturday</td>
<td>May 10</td>
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<tr>
<td>Final grades due by midnight</td>
<td>Tuesday</td>
<td>May 10</td>
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## Summer Session 2016

<table>
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<tr>
<th>Event</th>
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<tbody>
<tr>
<td>First day of classes – Session One</td>
<td>Monday</td>
<td>May 16</td>
</tr>
<tr>
<td>Last day to Add/Drop – Session One</td>
<td>Friday</td>
<td>May 20</td>
</tr>
<tr>
<td>Holiday – Memorial Day</td>
<td>Monday</td>
<td>May 30</td>
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<tr>
<td>Last day to drop with “W” – Session One</td>
<td>Friday</td>
<td>June 3</td>
</tr>
<tr>
<td>Last day of classes – Session One</td>
<td>Friday</td>
<td>June 24</td>
</tr>
<tr>
<td>Holiday – Independence Day</td>
<td>Monday</td>
<td>July 4</td>
</tr>
<tr>
<td>Final grades due – Session One</td>
<td>Wednesday</td>
<td>July 6</td>
</tr>
<tr>
<td>First day of classes – Session Two</td>
<td>Monday</td>
<td>July 11</td>
</tr>
<tr>
<td>Last day to add/drop – Session Two</td>
<td>Friday</td>
<td>July 15</td>
</tr>
<tr>
<td>Last day to drop with “W” – Session Two</td>
<td>Friday</td>
<td>July 29</td>
</tr>
<tr>
<td>Last day of classes, Summer Session ends</td>
<td>Friday</td>
<td>August 19</td>
</tr>
<tr>
<td>Remaining Summer grades due</td>
<td>Tuesday</td>
<td>August 30</td>
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</table>
### College of Education - Fall 2015 (By Department)

<table>
<thead>
<tr>
<th>Department</th>
<th>Extension</th>
<th>FAX:</th>
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<tbody>
<tr>
<td>General</td>
<td>5-0234</td>
<td>5-6130</td>
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<tr>
<td>Academic</td>
<td>5-0236</td>
<td>5-6130</td>
</tr>
<tr>
<td>Business Office</td>
<td>5-0956</td>
<td>5-4941</td>
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<tr>
<td>EPRA</td>
<td>5-3610</td>
<td>5-4188</td>
</tr>
<tr>
<td>SD</td>
<td>5-2231</td>
<td>5-4188</td>
</tr>
<tr>
<td>TECS</td>
<td>5-0246</td>
<td>5-2879</td>
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### Office of the Dean

<table>
<thead>
<tr>
<th>Name</th>
<th>Extension</th>
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</tr>
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<tbody>
<tr>
<td>McCormick, Christine</td>
<td>W111 Furcolo</td>
<td>Dean</td>
</tr>
<tr>
<td>Berger, Joseph</td>
<td>W101C Furcolo</td>
<td>Associate Dean for Research and Engagement</td>
</tr>
<tr>
<td>Griffin, Linda</td>
<td>W114C Furcolo</td>
<td>Associate Dean for Academic Affairs</td>
</tr>
<tr>
<td>Becerra, Deborah</td>
<td>W14 Furcolo</td>
<td>Assistant to the Associate Dean for Academic Affairs</td>
</tr>
<tr>
<td>Chanthavong, Chantti</td>
<td>W131 Furcolo</td>
<td>Academic Advisor Exploratory Track</td>
</tr>
<tr>
<td>Colbert, John</td>
<td>W010 Furcolo</td>
<td>Associate Director of Information Technology</td>
</tr>
<tr>
<td>Comeau, Debora</td>
<td>W144 Furcolo</td>
<td>Administrative Assistant/ELO</td>
</tr>
<tr>
<td>Creely, Ann</td>
<td>Skinner 138</td>
<td>Research Business Manager Liaison</td>
</tr>
<tr>
<td>Drake, Kimberly</td>
<td>W144 Furcolo</td>
<td>Licensure Officer and Chief Undergraduate Advisor</td>
</tr>
<tr>
<td>Drumgoole, Karlke</td>
<td>W109 Furcolo</td>
<td>Human Resources Specialist</td>
</tr>
<tr>
<td>Hamel, Cindy</td>
<td>W109 Furcolo</td>
<td>Director of Administrative Services</td>
</tr>
<tr>
<td>Hanks, Jennifer</td>
<td>W111 Furcolo</td>
<td>Assistant to the Dean</td>
</tr>
<tr>
<td>Ianna, Michael</td>
<td>W106 Furcolo</td>
<td>Accountant</td>
</tr>
<tr>
<td>Harris Graves, Sandi</td>
<td>W106 Furcolo</td>
<td>Bookkeeper</td>
</tr>
<tr>
<td>Heath, Robert</td>
<td>W114 Furcolo</td>
<td>Curriculum Coordinator</td>
</tr>
<tr>
<td>Holley, Charlene</td>
<td>W106 Furcolo</td>
<td>Associate Director of Financial Services</td>
</tr>
<tr>
<td>Hudson, Katherine</td>
<td>N122 Furcolo</td>
<td>Lecturer, IIF Coord.</td>
</tr>
<tr>
<td>Irizarry, Jason</td>
<td>W260 Furcolo</td>
<td>Director, Urban Education</td>
</tr>
<tr>
<td>Kimball, Amanda</td>
<td>W101 Furcolo</td>
<td>Assist. to Associate Dean for Research &amp; Engagement</td>
</tr>
<tr>
<td>Macgouirk Colbert, Marjorie</td>
<td>S103A Furcolo</td>
<td>Assistant Dean, P12 Educator Preparation</td>
</tr>
<tr>
<td>Massart, Jennifer</td>
<td>W106 Furcolo</td>
<td>Bookkeeper</td>
</tr>
<tr>
<td>Mutch, Sarah Jane</td>
<td>W109 Furcolo</td>
<td>Administrative Assistant</td>
</tr>
<tr>
<td>Rodriguez, Gabriel</td>
<td>S103B Furcolo</td>
<td>Tk20/Data Specialist</td>
</tr>
<tr>
<td>Schwartz, Denise</td>
<td>W109 Furcolo</td>
<td>Communications and Marketing Coordinator</td>
</tr>
<tr>
<td>Stephany, Ann</td>
<td>S103C Furcolo</td>
<td>Field Experience Specialist</td>
</tr>
<tr>
<td>Tyler, Krislin</td>
<td>W114 Furcolo</td>
<td>Graduate Program Coordinator</td>
</tr>
<tr>
<td>Wang, Natian</td>
<td>W106 Furcolo</td>
<td>Accountant</td>
</tr>
<tr>
<td>Young, Susan</td>
<td>W106 Furcolo</td>
<td>Director Finance and Facilities</td>
</tr>
</tbody>
</table>

### Educational Policy, Research and Administration

<table>
<thead>
<tr>
<th>Name</th>
<th>Extension</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rossman, Gretchen</td>
<td>130C Furcolo</td>
<td>Department Chair</td>
</tr>
<tr>
<td>Barnes, Benita</td>
<td>N180 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Eisenman, Jeffrey</td>
<td>N132 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Evans, David</td>
<td>283 Hills South</td>
<td>Professor</td>
</tr>
<tr>
<td>George Mwangi, Chrystal</td>
<td>N174 Furcolo</td>
<td>Assistant Professor</td>
</tr>
<tr>
<td>Gravin-Wilbur, Barbara</td>
<td>268 Hills</td>
<td>CIE Program Manager</td>
</tr>
<tr>
<td>Hambleton, Ronald</td>
<td>N104 Furcolo</td>
<td>Distinguished Professor</td>
</tr>
<tr>
<td>Hartwell, Ash</td>
<td>268 Hills South</td>
<td>Lecturer</td>
</tr>
<tr>
<td>Jayne, Sibyl</td>
<td>268 Hills South</td>
<td>Accountant</td>
</tr>
<tr>
<td>Kamat, Sangeeta</td>
<td>N162 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Keller, Lisa</td>
<td>N108 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Kimball, Ezekiel</td>
<td>N168 Furcolo</td>
<td>Assistant Professor</td>
</tr>
<tr>
<td>Louraine, Margaret</td>
<td>N100 Furcolo</td>
<td>CEA Assistant</td>
</tr>
<tr>
<td>McDermott, Kathryn</td>
<td>N130 Furcolo</td>
<td>Professor</td>
</tr>
<tr>
<td>Monroe, Scott</td>
<td>N120 Furcolo</td>
<td>Assistant Professor</td>
</tr>
<tr>
<td>Mosselson, Jacqueline</td>
<td>N132 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Nordvett, Bjorn</td>
<td>279 Hills South</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Policy, Katherine</td>
<td>130 Furcolo</td>
<td>Administrative Assistant</td>
</tr>
<tr>
<td>Rallis, Sharon</td>
<td>N140 Furcolo</td>
<td>Dwight W. Allen Distinguished Professor</td>
</tr>
<tr>
<td>Randall, Jennifer</td>
<td>N118 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Sireci, Stephen</td>
<td>N110 Furcolo</td>
<td>Professor</td>
</tr>
<tr>
<td>Smith Crispin, Cristine</td>
<td>N160 Furcolo</td>
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<tr>
<td>Walker, Emily</td>
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<td>CEA Assistant</td>
</tr>
<tr>
<td>Wells, Craig</td>
<td>N116 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Wells, Ryan</td>
<td>N172 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Woodland, Rebecca</td>
<td>N142 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Zenisky, April</td>
<td>N106 Furcolo</td>
<td>Senior Research Fellow</td>
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</table>
### Student Development

<table>
<thead>
<tr>
<th>Name</th>
<th>Department</th>
<th>Position</th>
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<tbody>
<tr>
<td>Boscardin, Mary Lynn</td>
<td>130A Furcolo</td>
<td>Department Chair</td>
</tr>
<tr>
<td>Carey, John</td>
<td>S120 Furcolo</td>
<td>Professor</td>
</tr>
<tr>
<td>Dimmitt, Catherine</td>
<td>S16 Furcolo</td>
<td>Professor</td>
</tr>
<tr>
<td>Fefer, Sarah A.</td>
<td>S150 Furcolo</td>
<td>Assistant Professor</td>
</tr>
<tr>
<td>Griffith, Catherine</td>
<td>S118 Furcolo</td>
<td>Assistant Professor</td>
</tr>
<tr>
<td>Harrington, Karen</td>
<td>S122 Furcolo</td>
<td>Senior Research Fellow</td>
</tr>
<tr>
<td>Iljazee, John</td>
<td>S156 Furcolo</td>
<td>Professor</td>
</tr>
<tr>
<td>Ilosp, John</td>
<td>S164 Furcolo</td>
<td>Professor</td>
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<tr>
<td>Ilosp, Michelle</td>
<td>S162 Furcolo</td>
<td>Assistant Professor</td>
</tr>
<tr>
<td>Jocson, Korina</td>
<td>S140 Furcolo</td>
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</tr>
<tr>
<td>Krezmien, Michael</td>
<td>S170 Furcolo</td>
<td>Associate Professor</td>
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<tr>
<td>Lapan, Richard</td>
<td>S114 Furcolo</td>
<td>Professor</td>
</tr>
<tr>
<td>Lauterbach, Alexandra</td>
<td>S168 Furcolo</td>
<td>Assistant Professor</td>
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<tr>
<td>Marcotte, Amanda</td>
<td>S154 Furcolo</td>
<td>Assistant Professor</td>
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<tr>
<td>Martinez, Antonio</td>
<td>S134 Furcolo</td>
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<td>Pierce, Judith</td>
<td>130 Furcolo</td>
<td>Administrative Assistant</td>
</tr>
<tr>
<td>Whitcomb, Sara</td>
<td>S152 Furcolo</td>
<td>Associate Professor</td>
</tr>
<tr>
<td>Zanhiga, Ximena</td>
<td>S130 Furcolo</td>
<td>Professor</td>
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### Teacher Education and Curriculum Studies

<table>
<thead>
<tr>
<th>Name</th>
<th>Department</th>
<th>Position</th>
<th>Email Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hamilton, Claire</td>
<td>130B Furcolo</td>
<td>Department Chair</td>
<td><a href="mailto:cehamilton@edu.umass.edu">cehamilton@edu.umass.edu</a></td>
<td>5-0246</td>
</tr>
<tr>
<td>Austín, Theresa</td>
<td>W256 Furcolo</td>
<td>Professor</td>
<td><a href="mailto:taustin@edu.umass.edu">taustin@edu.umass.edu</a></td>
<td>5-0138</td>
</tr>
<tr>
<td>Axelrod, Ysaeta</td>
<td>W155 Furcolo</td>
<td>Assistant Professor</td>
<td><a href="mailto:yaxelrod@edu.umass.edu">yaxelrod@edu.umass.edu</a></td>
<td>5-1570</td>
</tr>
<tr>
<td>Botelho, Maria José</td>
<td>W258 Furcolo</td>
<td>Associate Professor</td>
<td><a href="mailto:mbotelho@edu.umass.edu">mbotelho@edu.umass.edu</a></td>
<td>5-1110</td>
</tr>
<tr>
<td>Cammack, J. Cummile</td>
<td>W160 Furcolo</td>
<td>Senior Lecturer I</td>
<td><a href="mailto:jcammack@edu.umass.edu">jcammack@edu.umass.edu</a></td>
<td>5-5734</td>
</tr>
<tr>
<td>Clement, John</td>
<td>431 Hills North</td>
<td>Professor Emeritus</td>
<td><a href="mailto:clement@edu.umass.edu">clement@edu.umass.edu</a></td>
<td></td>
</tr>
<tr>
<td>Colombo Adams, Barbara</td>
<td>W154 Furcolo</td>
<td>Lecturer</td>
<td><a href="mailto:bcolumbo@edu.umass.edu">bcolumbo@edu.umass.edu</a></td>
<td>5-4397</td>
</tr>
<tr>
<td>Earnest, Durrell</td>
<td>W157 Furcolo</td>
<td>Assistant Professor</td>
<td><a href="mailto:dcmartens@edu.umass.edu">dcmartens@edu.umass.edu</a></td>
<td>5-2403</td>
</tr>
<tr>
<td>Essensa, Duryl</td>
<td>W224 Furcolo</td>
<td>Lecturer</td>
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534 Goodell 545-0722

Health Services, 150 Infirmary Way 577-5000

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OGCA – Office of Grand and Contract Administration 545-0698
Research Administration Building

OIT – Office of Information Technology – Help Desk 545-9400
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OIT – Office of Information Technology – Main Office 545-1955
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